

Pharmacy Workforce and Patient Protection

PATIENT COMMUNICATION

- Encourage patients to fill their normal amount of medications
- Keep up with relevant topics
 - Treatments for COVID-19
 - Effectiveness of medications
 - Drug Shortages
- Create large posters for important communication
- Inform patients about new store policies over the phone or through recordings
- Parking lot delivery may be a more patient friendly term vs. curbside delivery

